

NETWORK OPERATIONS CENTER (NOC) ESCALATION LIST

Your first point of contact for Everstream's 24/7 customer support is our NOC:

A NOC team member will open a service ticket and work to resolve your issue. A service ticket is required to track the status of your call. Once a service ticket has been opened, the below chain of contacts are available for escalation if you feel your concerns are not being resolved.

Network Operations Center
866.624.8624

Managers, Network Operations Center

Brian Economides
253.888.5701
beconomides@everstream.net

Justin Moran
330.573.9861
jmoran@everstream.net

Director, Network Operations Center, William Peek
989.274.6346 | wpeek@everstream.net

Everstream Customer Portal
customer.everstream.net

In addition to calling 866.624.8624, you can now open a support ticket from the Everstream Customer Portal!

To gain access, visit: everstream.net/support

Chief Technology Officer, Chuck Girt
440.241.5349 | cgirt@everstream.net

President and CEO, Ken Fitzpatrick
216-923-2236 | kfitzpatrick@everstream.net