

ALLOW YOUR EMPLOYEES TO WORK FROM ANYWHERE

With Everstream Hosted PBX

Given the pace of change in today's business climate, your customers expect a level of consistency — especially when it comes to communications. It can make the difference between winning and losing business.

Everstream Hosted PBX is a reliable and scalable, best-in-class Metaswitch solution delivered on the Everstream fiber network via a Unified Communications as a Service (UCaaS) model. This cloud-based solution untethers your workforce — allowing your employees to work from anywhere — and is supported by the same level of expertise expected from your Everstream connectivity solutions.

Backed by Our Dedicated, Midwest-based Voice Team

Our dedicated voice Network Operations Center (NOC) is staffed with skilled voice engineers that provide 24/7/365 support and answer 98% of incoming calls within 60 seconds.

Engineered for Your Success

Delivered via our business-only fiber network, Everstream Hosted PBX is engineered with geodiversity for the utmost in redundancy and delivered via our low-latency, business-only fiber network for maximum call quality that is crisp and clear.

Lower Total Cost of Ownership Than Premise-based Systems

Minimize capital expenditure with Everstream Hosted PBX through a range of customizable packages. Our soft client software may be downloaded on PCs, Android and iOS devices to support handset-free calling. And if you require handsets, multiple purchase and lease options are available.

For End-Users

- ✓ Unified Communications (UC) tool that enables instant messaging, call jump, video calling and click-to-dial within Microsoft Outlook.
- ✓ MaX UC capabilities to provide full UC feature functionality in both desktop and mobile environments.
- ✓ Call management features include multiple call appearances, call hold, call transfer and call waiting.

For Administrators

- ✓ Business-grade features such as auto attendant, music-on-hold, hunt groups and simultaneous ring.
- ✓ Native integrations with CRM applications and business productivity tools, such as Salesforce.
- ✓ Real-time status of employees — available, offline, on the phone or in a meeting.



Allow Employees to Work from Anywhere

The power of Everstream Hosted PBX means your employees can work wherever and however they want. Integrated mobile devices with desk phone functions allow users to send and receive calls, instant messages or video calls from any device connected to the internet.

Commportal Makes Administration Easy

Scalability matters and your team's productivity hangs in its balance. Everstream Hosted PBX provides a Commportal for efficient voice platform administration. From adding and removing users to managing hunt groups, administrators are enabled with all the voice tools needed to drive success.

“Having strong voice services is essential to Hendricks. We now have the capability to transfer patients seamlessly throughout our network during a single phone call.”

Abby Butts,
Assistant Director of Information Systems
 Hendricks Regional Health
 18-location hospital system

Hosted PBX Full Features List

Everstream Hosted PBX delivers numerous features and capabilities to support business productivity. Dependent on selected package, features include:

User Features

- Call Forwarding
- Caller ID
- Hot Line
- Call Paging Groups
- Speed Dials, Short Codes and Interim Codes
- Account Codes
- Multiple Call Appearances, Call Waiting, Call Hold and Call Transfer
- Call Pickup Groups
- Business Call Manager
- Voicemail
- Click to Dial
- Call Jump
- CRM Integration
- Instant Messaging
- Commportal
- MaX UC Mobile
- MaX UC Desktop

Business Group Features

- Automated Call Distribution (ACD) Agent/Supervisor
- Easy Attendant
- Premium Attendant
- Auto Conferencing
- Multiple Line Hunt Groups
- Business Group Reporting
- Call Recording

Bundled and unbundled packages with long distance available.

About Everstream®

Everstream has raised the bar for business connectivity, delivering a Business-Only Fiber Network with the speed, reliability, scale and performance that today's enterprises demand. With more than 27,000 route miles of fiber and speeds up to 100 Gbps, Everstream's enterprise-grade network delivers robust business fiber services, including internet, WAN, data center connectivity and dark fiber. Through its "Do What You Say You Will Do" approach, Everstream is a valued partner dedicated to the success of business customers.