

Legacy LightBound NOC Escalation List

For customer support, please call the Indianapolis 24/7 Network Operations Center:

1. Call the Indianapolis NOC toll free at **800.844.8649**.
2. When prompted, choose option for **“Everstream Customer.”**

A NOC team member will open a service ticket and work to resolve your issue.
A service ticket is required to track the status of your call.

Once a service ticket has been opened, the following contacts are available for escalation if you feel your concerns are not being resolved.

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